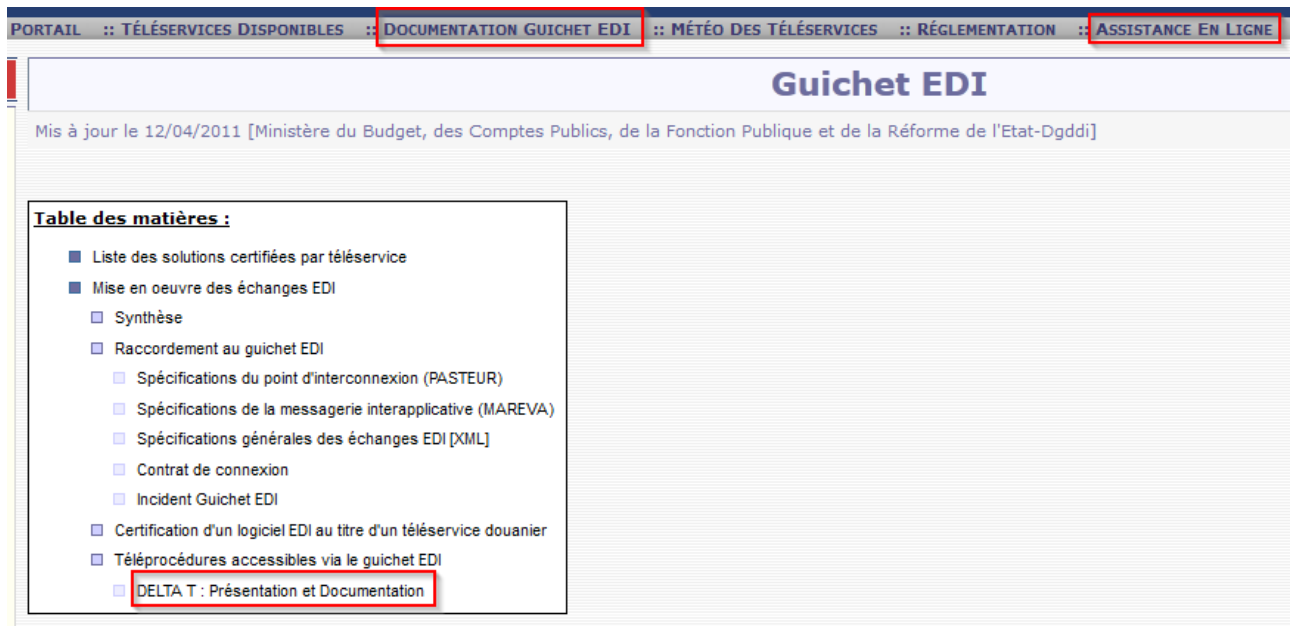


The URL to access to ProDouane site is :

<https://pro.douane.gouv.fr>

To test in DTI mode, please use <https://testpro.douane.gouv.fr>

There is no need to create an account on this platform. You can find the latest documentation to help you to write the EDI messages using XML format for DeltaT by clicking on **Documentation guichet EDI** (upper part), then **DeltaT** section.



This section contains all the files listed in **readme.pdf** .

Similarly, you do not need to create an account to access the support desk. Click on "**Demande d'assistance**" in the left part or "**Assistance en ligne**" in the upper part. This will open OLGA service and you will be able to create your first ticket ("**Nouvelle demande**") after entering your data. Then select **Assistance**, then **ProDouane** as the incident category, then **DeltaT – Interfaces** (if it is a technical problem) or **DeltaT – Liaison métier** (if it is a problem related to business) amongst the list of components. DeltaT PR is dedicated to business problems you will have using the Enquiry Procedure.



Demande Assistance

Nouvelle demande

Documents

Caractéristiques de la demande

Classe de demande * assistance Catégorie d'incident * prodouane
Composant d'incident * DELTA T

Demande

Objet de la demande *
Degré de gravité * Non bloquant
Description de l'incident *
Texte de sécurité * Y1DFJI
Nouveau code

- Ceci est la lettre "O"
- Ceci est le chiffre "0"

Pièces Jointes

Joindre le fichier

Aucune pièce jointe

Annuler

Retour

Créer la demande

On the contrary, to be able to test using DTI mode (User Interface), you will need to create an account on the Web site <https://testpro.douane.gouv.fr>

Providing us the id, we will grant this account the right to use DeltaT.

We will supply you with the required elements to send your messages using EDI mode, in particular the PEDI relation within ROSA (trader and agreement database) and the components to form the MAREVA connection part for all messages (connection provider SIRET, trader SIRET, application name). You will be asked to provide us with the public part of the connection certificate. Connecting to Customs is done using a box called Pasteur (either VPN or router), but if you already have one to connect to other French customs applications, there is no need to change. In all cases, Customs will add the DeltaT application to the existing or new PEDI relation, and we will agree on the email address used to send/receive your messages.